

## **Inclusive language**

### **Lexicon of terms**

- ☐ Sexual Orientation
- ☐ Sex Assigned at Birth
- ☐ Gender Identity
- ☐ Gender Expression

### **Pronouns**

- ☐ Gender specific pronouns
- ☐ Gender neutral pronouns
- ☐ Preferred Gender Pronouns

### **Taking a Medical History**

- ☐ Inclusive language
- ☐ Explaining need for intrusive questions
- ☐ Understanding defensiveness
- ☐ Phone helping

### **Understanding privilege, bias and recovering from mistakes**

- ☐ What is privilege?
- ☐ We are all biased.
- ☐ Helping when we don't understand or don't agree.
- ☐ Kindness and respect matter more than perfection!